

Department of Social Protection – Traveller/Roma Survey

Please fill out this questionnaire and return it to:

Kate Collins
Department of Social Protection
Intreo Office
Government Offices
St. Alphonsus Road
Dundalk
Co. Louth
A91 PP5W

Or email it to emplyservicesdvlpmt@welfare.ie

1. Are you:

- Traveller
- Roma

2. What County do you live in?

3. What is your age?

4. What is your gender?

- Male
- Female
- Other

5. Are you married?

- Yes
- No

6. Do you have any dependents?

- Adult
- Child
- No

7. Are you:

- Employed
- Unemployed
- Self-employed

8. Are you in receipt of a Social Welfare payment?

- Yes
- No

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9. At what level did you finish full time education?

- Primary Level
- Junior Cert
- Leaving Cert
- College/University
- Postgraduate

10. How well do you speak & understand English?

- Fluent
- Good
- Average
- Poor
- No English

11. Do you have difficulty reading or writing?

- Yes
- No

12. What work experience do you have to date?

13. Was it full or part-time?

- Full time
- Part time

14. What area would you like to work in?

15. What makes it hard to take up a job offer? Tick all that apply:

- Childcare
- Need for public transport
- Need for own transport
- No suitable jobs near me
- Fear of losing social welfare & associated/secondary benefits

Other (please specify):

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16. What makes you less likely to apply for a job? Tick all that apply:

- Location
- Rate of pay
- Qualifications required
- Fear of discrimination
- Language used in job description
- Online Application
- Previous experience required
- Experience of discrimination
- Fear of losing social welfare & associated/secondary benefits

Other (please specify):

17. Why do you think you have not been successful in finding a job? Tick all that apply:

- Don't know what I want to do.
- Don't have the qualification for what I want to do.
- I have the education/skills, but I'm not getting selected for jobs
- Lack of confidence
- Employers are biased against my address, my name, my ethnicity.
- I need more supports from employment services.

Other (please specify):

18. What supports do you think would help you to find a job?

- Jobseeking
- CV Preparation
- Support with interview skills
- Relevant work experience
- Training/education
- Start Your Own Business

Other (please specify):

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19. Have you engaged with Department of Social Protection Employment Services?

Yes

No

20. Do you think a Group Information Session for only Traveller or Roma would be useful?

Yes

No

21. Did you agree a Personal Progression Plan (a personal plan to employment) with a Department of Social Protection Employment Support Officer?

Yes

No

22. If you answered yes to question 21, was that plan helpful?

Yes

No

If not, why not?

23. Did you attend follow-up appointments with an Employment Support Officer?

Yes

No

24. If you answered yes to question 23, did you find this useful?

Yes

No

If not, why not?

25. Have you used Department of Social Protection online employment services?

Yes

No

26. If you answered yes to question 25, did you find the service helpful?

Yes

No

If not, why not?

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27. About our CE (Community Employment) or WPEP (Work Placement Schemes):

	Are you aware of our CE or WPEP Schemes?	Have you participated in CE before?	Have you participated in the Work Placement Programme before?	Are you interested in Community Employment?	Are you interested in Work Placement Opportunities?
Yes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
No	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

28. Please rate your experiences to date with Employment Support Staff:

	Agree Completely	Moderately Agree	Neither Agree nor Disagree	Moderately disagree	Disagree completely
Staff are friendly and made me feel welcome	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff make me feel valued	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff try their best for me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff are very good at their jobs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

29. Please rate your overall satisfaction with Employment Support Staff:

Completely Satisfied	Fairly Satisfied	Neutral	Moderately Satisfied	Completely Dissatisfied
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

30. Please share any other comments you have:

Thank you!